

CHAPTER 5

SECURITY DEPOSITS AND OTHER CONNECTION CHARGES

5.1 New Service Connection Charges

- (a) All service connection charges after sanction of a new connection, a demand notice for security deposit as per the rate approved by NEPRA and other connection charges as per provision made in Consumer Eligibility Criteria Regulations annexed with this manual as **Annexure-VII** shall be issued to the applicant for depositing the same in the designated bank branch.
- (b) A period of one month for payment of Demand Notice is given (in case of all categories of connections).

5.2 SECURITY DEPOSIT

- (a) Security deposit is non transferable except as follows:
 - i) **Relocation of Premises**
If the consumer moves to a new location within the Exclusive Service Territory of **MEPCO** and requests for a new connection at that location.
 - ii) **Change of Name**
If the consumer sells the premises where the connection is installed, it shall be obligatory upon the new owner to apply to **MEPCO** for a change of name. Such an application shall be accompanied by written consent of the previous owner regarding transfer of Security Deposit in the name of new owner
 - iii) **Through Succession**
Upon death of the consumer, the Security Deposit shall be transferred according to the Succession Certificate granted by the court of competent jurisdiction.
Providing that the Security Deposit shall be updated and transferred if no arrears are outstanding.
- (b) In case of change of tariff and / or extension / reduction of load / shifting of site / change of name, the security amount shall be updated according to prevailing rates.
- (c) For the purpose of calculating the security deposit, the fraction of a kilowatt (for loads above one kilowatt) which is equal to or more than half kilowatt, shall be taken as one kilowatt, and the fraction which is less than half a kilowatt shall be ignored.

- (d) The security amount deposited by the consumer at the time of getting connection shall be refunded at the time of permanent disconnection after getting approval for the refund from the load sanctioning authority. (Provided there is no other amount outstanding against the consumer) The security deposit amount can also be adjusted in the final bill, if applied by the consumer.